



Return, Exchange, Warranty Form

Please follow the steps below to begin your Return, Exchange or Warranty. Please check the box that applies below and follow the instructions. If you have questions please call Trail-Gear at 559-252-4950 or email: sales@trail-gear.com

☐ **Return or Exchange**

- We do not accept returns on any custom manufactured parts.
- Please attach a copy of your invoice to this form before sending any merchandise back. If you do not have your invoice, please contact the company you originally purchased the product from and request an invoice copy.
- For product returns all products must be in new condition. If any part is deemed to be used, installed improperly and or damaged it will not be eligible for return or exchange.
- All returned products are subject to a 20% restocking fee unless you are exchanging products of equal or greater value.
- Return shipping cost is the responsibility of the customer and is non-refundable. We suggest purchasing insurance on the return package and saving tracking for reference.

☐ **Warranty**

- Please contact Trail-Gear Inc. prior to returning any products to verify that the warranty is still in effect. Please call 559-252-4950 or email sales@trail-gear.com.
- All warranty products are subject to inspection and follow the warranty policy stated online. Any part not manufactured by Trail-Gear, Inc. is subject to its original manufacturer's warranty policy.

Please fill out your information below:

Name: _____

Address: _____

City, State, Postal code: _____

Phone Number: () _____

Email Address: _____

Please fill out the information below regarding the items being returned:

Part Number	Description	Reason for Return or Exchange

**Shipping Instructions:**

After completing the above paperwork please keep a copy for your own records and place the original paperwork inside the box along with the products you are returning.

Ship To:

Trail-Gear, Inc.

ATTN: RETURNS AND WARRANTIES

5356 E. Pine Avenue

Fresno, Ca 93727

Please contact us with any questions regarding your return. Returns, exchanges and warranties are generally processed within 2-3 business days of Trail-Gear receiving the parts from you. Additional delays may occur if product needs additional testing or repair. Once your parts arrive at Trail-Gear you will be contacted by a Trail-Gear Customer Service Employee to complete your return, exchange or warranty.